

# The Education & Media Team Services



## Classroom, onsite or online: CaseWare product training your way

We are committed to ensuring that CaseWare users are fully up to speed with the software by providing a variety of training services to our clients.

### Onsite Training

You can choose to hold your implementation and training courses in the comfort of your own office, where our experienced training team will ensure your sessions are tailored to your business' requirements.

### Public Training

Attend one of our regular classroom based public training courses at our London Training Venue .

### Training Webinars

We hold regular free, bite sized training webinars for our clients, covering a variety of topics. If you are not able to attend one of these webinars, they are all recorded and hosted on the CaseWare KnowledgeBase.

### Update Seminars

Aimed at existing CaseWare users, focusing on new and existing features. Ideal for clients with a large number of users as an alternative to classroom style training.

### Live Courses:

- Introduction to AccountsAdvanced
- AccountsAdvanced Group Consolidations
- iXBRL in AccountsAdvanced
- Charity Accounts
- AccountsAdvanced Refresher
- Introduction to Academy Accounts Production
- Academy Accounts Production
- Working Papers Toolkit
- Pension Accounts
- AuditAdvanced (Mercia)
- Introduction to AuditAdvanced
- CaseWare Cloud & SmartSync
- Charity AccountsAdvanced Conversion
- Academy AccountsAdvanced Conversion

### e-courses

For individuals wishing to take control of their CaseWare training, we have a variety of e-courses available. The online training takes delegates through a set course.

These e-courses are now available through CaseWare Online Training, enabling you access to our courses as and when you need them.

- Introduction to CaseWare Corporation Tax
- Introduction to AccountsAdvanced
- AccountsAdvanced Group Consolidations
- AccountsAdvanced Refresher
- Introduction to Charity AccountsAdvanced
- Introduction to Academy AccountsAdvanced
- iXBRL in AccountsAdvanced
- CaseWare Working Papers Toolkit (2018 & 2019)
- AuditAdvanced (v20 Mercia)
- CaseWare Cloud
- CaseWare Cloud UK Disclosure Checklists
- UK Xtend
- CaseWare Cloud Audit (Mercia)

### Interactive Getting Started Guides

A set of interactive guides to help you and your colleagues get started with a range of our products. The guides are ideal for new users who would like to learn the basics when getting started with CaseWare.

You can access the following guides via the CaseWare KnowledgeBase

### Insights

Quarterly company news updates as well as product & industry updates.



# Meet the team



**Georgie Walker**  
Education & Media Manager

Georgie joined CaseWare in 2007 after a number of years working as a Product Trainer in the Accounts Software industry. Georgie heads up the team in addition to managing client implementation and training sessions.

**Hobbies:** Horse riding, dog training, floristry & gardening  
**Favourite course:** Group Consolidation



**Anthony Launchbury**  
Education & Media Consultant

Before dedicating his work fulltime at CaseWare, Anthony spent 10 years in the accountancy industry in a variety of roles. His passion for for accountancy and training made his move to CaseWare a natural fit.

**Hobbies:** Travel, football & reading  
**Favourite course:** Charity accounts



**Les Horsley**  
Education & Media Consultant

Les joined CaseWare and the team in 2015. Prior to this, he had worked in a number of finance roles in both the commercial and public sector.

**Hobbies:** Sailing & spending time with family  
**Favourite course:** Introduction to AuditAdvanced



**Jack Holloway**  
Education & Media Consultant

Jack joined the team in 2019 with a wealth of knowledge to pass to our clients, having spent 5 years working in small and large practices and in industry using both CaseWare Accounts and Audit in his roles.

**Hobbies:** Football, Rugby, Cricket - Any sport  
**Favourite course:** Introduction to AccountsAdvanced



**Phil Reeves**  
Education & Media Technician

Phil joined the CaseWare support team in 2016, moving into the department in 2018 and is responsible for the updating & maintaining of training course materials.

**Hobbies:** Football & travelling  
**Favourite course:** CaseView Design & Editing



**Tom Jeffrey**  
Education & Media Technician

Starting in 2018 as a Technical Support Consultant, Tom recently moved into the team where he is responsible updating training course material, Client Service's LinkedIn and YouTube accounts.

**Hobbies:** Walking, playing guitar/bass & watching films  
**Favourite course:** Introduction to AccountsAdvanced E-course



**Georgie Fleming**  
Education & Media Technician

Georgie started her career in an accountancy practice and joined CaseWare in 2011 as a Technical Support Consultant. Recently moving into the department to update and maintain training course material

**Hobbies:** Reading & Socialising  
**Favourite course:** Cloud & SmartSync