

# The Education & Media Team Services



## Classroom, onsite or online: CaseWare product training your way

We are committed to ensuring that CaseWare users are fully up to speed with the software by providing a variety of training services to our clients.

### Onsite Training

Due to the COVID-19 pandemic, we are running all sessions via a virtual classroom environment. We hope to resume face-to-face training as soon as possible.

### Public Training

Attend one of our regular classroom based public training courses at our London Training Venue .

### Virtual Classroom Webinars

To compliment remote working, we offer a range of virtual classroom sessions. These are designed to encourage the same level of interaction found in face-to-face training but from the safety and convenience of your chosen location(s).

### Training Webinars

We hold regular free, bite sized training webinars for our clients, covering a variety of topics. If you are not able to attend one of these webinars, they are all recorded and hosted on the CaseWare KnowledgeBase.

### Update Seminars

Aimed at existing CaseWare users, focusing on new and existing features. Ideal for clients with a large number of users as an alternative to classroom style training.

### Live Courses:

- Introduction to AccountsAdvanced
- AccountsAdvanced Group Consolidations
- iXBRL in AccountsAdvanced
- AccountsAdvanced Refresher
- Introduction to Academy Accounts Production
- Working Papers Toolkit
- Pension Accounts
- AuditAdvanced (Mercia)
- Introduction to AuditAdvanced
- CaseWare Cloud & SmartSync
- Charity Accounts
- Academy Accounts

### eCourses

For individuals wishing to take control of their CaseWare training, we have a variety of eCourses available. The online training takes delegates through a set course.

These e-courses are now available through CaseWare Online Training, enabling you access to our courses as and when you need them.

- Introduction to CaseWare Corporation Tax
- Introduction to AccountsAdvanced
- AccountsAdvanced Group Consolidations
- AccountsAdvanced Refresher
- Introduction to Charity AccountsAdvanced
- Introduction to Academy AccountsAdvanced
- iXBRL in AccountsAdvanced
- CaseWare Working Papers Toolkit (2020)
- AuditAdvanced (v20 Mercia)
- CaseWare Cloud
- CaseWare Cloud UK Disclosure Checklists
- UK Xtend
- CaseWare Cloud Audit (Mercia)
- Cloud Self-Assessment Tax
- Cloud Accounts (FRS105)

### Interactive Getting Started Guides

A set of interactive guides to help you and your colleagues get started with a range of our products. The guides are ideal for new users who would like to learn the basics when getting started with CaseWare.

You can access the following guides via the CaseWare KnowledgeBase

### Insights

Quarterly company news updates as well as product & industry updates.



# Meet the team



**Georgie Walker**  
Education & Media Manager

Georgie joined CaseWare in 2007 after a number of years working as a Product Trainer in the Accounts Software industry. Georgie heads up the team in addition to managing client implementation and training sessions.

**Hobbies:** Horse riding, dog training, floristry & gardening  
**Favourite course:** Group Consolidation



**Anthony Launchbury**  
Senior Education & Media Consultant

Before dedicating his work fulltime at CaseWare, Anthony spent 10 years in the accountancy industry in a variety of roles. His passion for accountancy and training made his move to CaseWare a natural fit.

**Hobbies:** Travel, football & reading

**Favourite course:** Charity accounts



**Kieran May**  
Education & Media Consultant

Kieran joined the team in 2021 having previously worked as an accountant in practice. Kieran is responsible for updating training, updating training course material and creating KnowledgeBase videos.

**Hobbies:** Tennis, pub quizzes and walking

**Favourite course:** Introduction to AccountsAdvanced



**Phil Reeves**  
Education & Media Consultant

Phil joined the CaseWare support team in 2016, moving into the department in 2018 and is responsible for the updating & maintaining of training course materials.

**Hobbies:** Football & travelling

**Favourite course:** CaseView Design & Editing



**James Wright**  
Education & Media Technician

James joined CaseWare in 2020, starting his career in technical support and moving across to the department in early 2021. He is responsible for maintaining course material & updating our social media channels.

**Hobbies:** Playing the guitar & motorbikes

**Favourite course:** CaseWare Cloud & Introduction to Cloud Accounts



**Tom Jeffrey**  
Education & Media Technician

Starting in 2018 as a Technical Support Consultant, Tom has since moved into the team and is responsible for updating training course material, Client Service's LinkedIn and YouTube accounts.

**Hobbies:** Walking, playing guitar/bass & watching films

**Favourite course:** Introduction to AccountsAdvanced eCourse



**Georgie Attfield**  
Education & Media Technician

Georgie started her career in an accountancy practice and joined CaseWare in 2011 as a Technical Support Consultant. Having moved into the department, Georgie updates and maintains our training course material

**Hobbies:** Reading & socialising

**Favourite course:** Cloud & SmartSync