

Training Department Services

Classroom, onsite or online: CaseWare product training your way

We are committed to ensuring that CaseWare users are fully up to speed with the software by providing a variety of training services to our clients.

Onsite Training

You can choose to hold your implementation and training courses in the comfort of your own office, where our experienced training team will ensure your sessions are tailored to your business' requirements.

Courses:

Introduction to AccountsAdvanced
AccountsAdvanced Group Accounts
Introduction to AuditAdvanced
CaseWare Toolkit
iXBRL in AccountsAdvanced
CaseWare Cloud & SmartSync
Academy, Charity and Pension Accounts
CaseView Design & Editing
AccountsAdvanced Refresher

Public Training

Attend one of our regular classroom based public training courses at our new London Training Venue (coming soon).

Training Webinars

We hold regular free, bite sized training webinars for our clients, covering a variety of topics. If you are not able to attend one of these webinars, they are all recorded and hosted on the CaseWare KnowledgeBase.

Update Seminars

Aimed at existing CaseWare users, focusing on new and existing features. Ideal for clients with a large number of users as an alternative to classroom style training.

e-courses

For individuals wishing to take control of their CaseWare training, we have a variety of e-courses available. The online training takes delegates through a set course.

e-courses:

Introduction to AccountsAdvanced
AccountsAdvanced Group Consolidations
AuditAdvanced (Audit 18 update)
CaseWare Toolkit
iXBRL in AccountsAdvanced
Introduction to CaseWare Corporation Tax
AccountsAdvanced Refresher
Academy Accounts
Charity Accounts Productions

These e-courses are now available through our e-commerce site, enabling you access to our courses as and when you need them.

Top Tips

Regular "Top Tips" newsletters, focusing on key features of the CaseWare Product suite.



Meet the team



Georgie Walker
Training Manager

Georgie joined CaseWare in 2007 after a number of years working as a Product Trainer in the Accounts Software industry. Georgie heads up the team in addition to managing client implementation and training sessions.

Hobbies: Horse riding, dog training, floristry and gardening

Favourite course: CaseView Design & Editing and Group Consolidation



Les Horsley
Training Consultant

Les joined CaseWare as a Training Consultant in 2015. Prior to this he spent two years in a teaching role after working in a number of finance roles within both the commercial and public sector.

Hobbies: Sailing and spending time with family

Favourite course: Introduction to AuditAdvanced



Anthony Launchbury
Training Consultant

Before dedicating his work fulltime at CaseWare Anthony spent 10 years in the accountancy industry enjoying a variety of roles. With a passion for training it made his move to CaseWare a natural fit. Patient with the understanding that no single approach is the right one for every individual.

Hobbies: Travel, football, reading
Favourite course: Charity accounts



Georgie Fleming
Training Technician

Georgie started her career in an accountancy practice as an accounts clerk and joined CaseWare in 2011 as a Technical Support Consultant. Georgie has recently moved into the training department where she is responsible for updating and maintaining training course materials

Hobbies: Reading and spending time with family and friends
Favourite course: Cloud and SmartSync



Phil Reeves
Training Technician

After gaining a degree in Accounting with Management from the University of Westminster, Phil joined the CaseWare support team in 2016. Phil moved to the training department in 2018 and is responsible for the updating and maintaining of training course materials.

Hobbies: Football and travelling
Favourite course: Charity accounts & CaseView Design & Editing



Rachel Stickland
Training Administrator

Rachel spent 4 years working in various administration roles before joining the training team at CaseWare in 2015. She works with clients on a daily basis to successfully make arrangements for all of the courses we offer.

Hobbies: Walking the dog & running